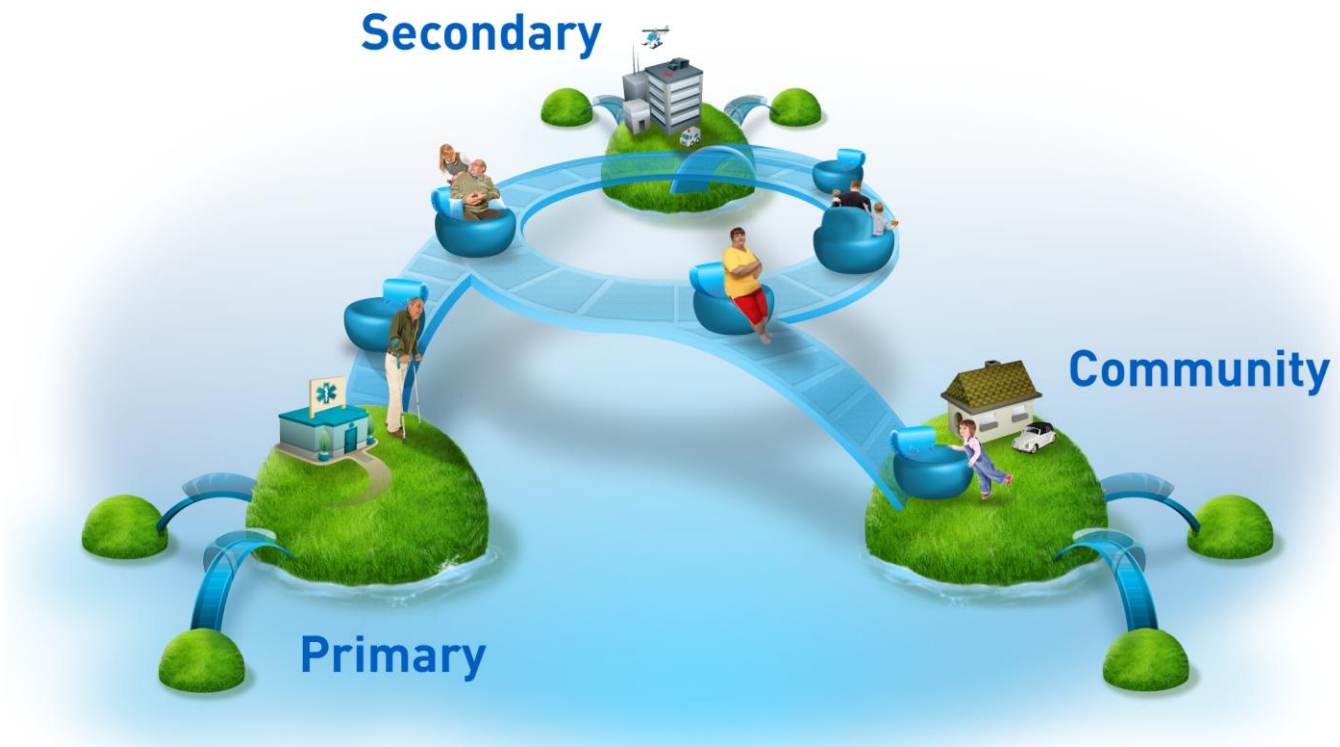

Empower Shared Care Management



Our vision for shared care focuses on patients who are the most frequent, intensive and costly users of healthcare services. HSAGlobal's patient-centric shared care management tools manage workflows across multiple primary, secondary and community providers, resulting in seamless care delivery that improves quality and removes duplication. Each person involved gains the confidence that the best mix of care is being proactively delivered at the right place.

HSAGlobal is powered by people experienced in the healthcare sector and has clients and service provider partnerships in New Zealand, Australia, Canada, Singapore and the United States. Our tools are cost-effective and accessible on a range of devices so all care providers can have healthcare software anywhere.

Our shared care management and delivery tools

- + Allow you to **introduce new models of care** that support information flows and unite clinical management along the entire continuum of care.
- + **Increase productivity** by involving the most appropriate people and resources from the network of providers to deliver the care required.
- + **Reduce costs** of referral, hand-off and information duplication between providers looking after the same patient.
- + **Can be delivered "on demand"** with minimal impact on IT staff and resources. Operating costs can be matched to usage.

For care providers

HSAGlobal's delivery tools:

- + Can be configured for multiple shared care programmes, such as diabetes, heart disease, COPD, mental health or palliative care.
- + Present patient information and clinical measurements from multiple sources on one electronic health record and integrated care plan.
- + Help you plan proactive care for the most frequent, intensive patients to reduce costly acute admissions.
- + Encourage self-managing patients and involve their families and support people in the care team.
- + Improve adherence to treatment plans and allow proactive case management across all settings and providers.
- + Are accessible on desktops, web browsers and phones so all care providers are "in the loop".
- + Support new technologies including TeleHealthCare including remote devices, Clinical Call Centres and electronic Clinical Decision Support.

For purchasers and funders

HSAGlobal's management and delivery tools:

- + Help delivery teams plan proactive care for the most frequent, intensive patients to reduce costly acute admissions.
- + Report on utilisation and outcomes across the continuum of care, allowing the system to be optimised.
- + Incorporate targeted "wellness" interventions to support risk-reduction as well as treatment for populations.

For IT managers

HSAGlobal's software-as-a-service ('saas') tools:

- + Integrate with, not replace, existing hospital, primary care, clinical support and ancillary information systems
- + Use industry standards and meet security, privacy and audit requirements "out of the box".

What our customers say

"With CCMS, we have a collaborative system that allows different healthcare providers to communicate. We can share key patient information and observations, reduce duplication, focus on the right things and ultimately deliver a more well-rounded care plan for patients.

"I've been absolutely delighted to find a suitable solution for the community and the Trust."

Michael Lamont, Chairman,
Mangere Community Health Trust, New Zealand

"Implementing CCMS has helped us to automate our operation, generate efficiencies and streamline communication between staff, physicians and our families, assisting us to meet the ever-increasing number of referrals and needs of our families."

Marlene Grass, Executive Director and Founder,
Charles H Best Diabetes Centre, Canada

"Standardised assessments, care plans, clinical documentation, measurements and results - and visibility of these records by the inpatient, SOC and polyclinic nurses - has provided a common language to evaluate patients' progress and modify planned care activities to achieve the desired outcome for patients."

Assoc. Professor Lim Swee Hia,
Group Director, Nursing, Singapore Health Services

Contact us

info@hsaglobal.net
www.hsaglobal.net

PO Box 109462, Newmarket
Auckland 1149, New Zealand

Phone: +64 9 984 1800