



## **FUJITSU CAREPOINT**

providing access to secure patient & client data anytime, anywhere

### **Keeping pace with an ageing population**

Australia's aged and community care providers face a myriad of complex challenges in the 21st century - a rapidly ageing population; the increasing prevalence of chronic illness such as diabetes; and a pronounced shift in government and community focus to prevention and wellness throughout our lives.

With 1.9 million Australians aged 70 and over and that number projected to double in 20 years, the industry needs to adapt to the radically different needs and expectations of senior Australians. As reported in Fujitsu's recent white paper, *A Generational Shift: The Next Wave of Aged Care*, lifestyle expectations will revolutionise the way aged and community care is delivered.

### **The challenges of managing information**

Of course, the increasing use of information technology presents its own tests for health care providers, including error prone systems and processes, workflow and resource problems, the total cost of ownership, patient safety and up-skilling and retention of staff. However, using IT to capture, manage and access up-to-the minute patient/client information will help to address the everyday business issues providers face – issues that must be accounted for when making IT investment decisions.

Powered by



# **A UNIQUE PARTNERSHIP,** delivering the best solutions

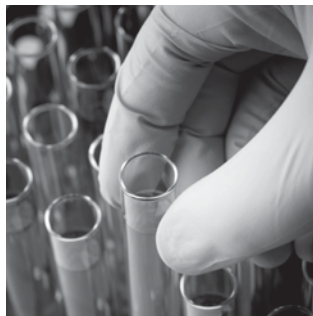
The world's third-largest IT company, Fujitsu is uniquely positioned to provide fully managed, end to end healthcare information systems and services that will improve patient outcomes and accelerate business returns. We work with healthcare providers in jurisdictions around the world, leveraging our global experience and technological innovation with local know-how and great customer service.

Fujitsu's ability to continuously improve the way IT can work for the healthcare industry as a whole includes technology infrastructure, comprehensive support processes and a network of skilled support professionals that collectively optimise worldwide knowledge management. We make it our business to understand your business challenges and work with you to solve them.

## **Transforming integrated care and long-term condition management**

Fujitsu has invested in CarePoint, a fully managed, end to end mobile information management platform for integrated care and long-term condition including management of care for the elderly. This software platform is designed specifically to put client health information in your hands - no matter where you or your clients / patients happen to be. The Fujitsu CarePoint software platform has been developed with everyday Microsoft technology, with new offerings introduced regularly to meet market needs. Built to run as a Software-as-a-Service (SaaS), Fujitsu CarePoint is specifically tailored to address the future needs of health providers - now. Current solutions include:

- **Fujitsu CarePoint LTCMS (Long Term Care Management Solution):**  
a highly configurable electronic health record, client, mobile workforce and business management solution, with a range of specialist assessment and workflow features, which also incorporates a Patient Portal to involve clients and family members as active members in the care team.
- **Fujitsu CarePoint MWC (Mobile Wound Care):**  
enhanced treatment and management of wounds for acute and community care providers using mobile devices, such as Tablet PC's, laptops and netbooks.
- **Fujitsu CarePoint STOMP (STop smoking Over Mobile Phones):**  
a personalised smoking cessation program delivered via mobile phone and web technologies to consumers. This is the first in a series of targeted "lifestyle change" interventions designed to promote better personal and population health outcomes.



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# SOLUTIONS FOR LONG TERM CARE, wound care, smoking cessation

Understanding the realities faced by people giving and receiving care is our business. So mobility, ease of use, affordability and the integration of evidence-based outcomes are our priorities. Fujitsu CarePoint is powered by HSAGlobal.

**Fujitsu CarePoint LTCMS** (Long Term Care Management Solution) is an electronic health record, patient/client care and business management tool that is accessible via the internet and mobile networks. CarePoint LTCMS can be used on a PC, laptop, tablet or PDA, making it always available at the point of care. This solution has been specifically designed for healthcare providers in the residential care, community care, hospice and mental health sectors and to support integrated care initiatives between primary, secondary and community sectors. Its standards-based design, services-oriented architecture and integration capability (including Microsoft's Health Connection Engine) makes it the ideal solution to "fill the space" between primary and secondary healthcare providers and service users. As a result, the entire continuum of healthcare can be connected. With Fujitsu CarePoint LTCMS providers may:

- access information at the point of care
- enhance the quality and effectiveness of care delivery along the continuum
- reduce clinical risk, unplanned readmissions, and duplication of care delivery
- improve clinical and administrative workforce productivity
- plan and use resources more efficiently
- achieve financial efficiencies in an increasingly expense driven market.

With **Fujitsu CarePoint MWC** (Mobile Wound Care), long term care or home care providers use their handheld mobile devices such as tablets and netbooks, to enter assessments of patient wounds, update wound care visit forms, take colour digital photos, and transmit the information real-time to wound specialists or doctors via a secured mobile connection. The wound specialist is alerted and can access the record and prescribe treatment while the care provider is still at the patient's bedside. This brings better care to the patient reducing discomfort and costly travel to a clinic or hospital, while improving average heal time and care provider productivity. With Fujitsu CarePoint MWC providers may:

- improve accuracy of diagnoses
- reduce heal times with early expert intervention
- avoid unnecessary surgical treatment
- enhance access to scarce specialized resources
- measure and track healing times and treatment effectiveness
- decrease travel time for care providers and clients

**Fujitsu CarePoint STOMP** (STop smoking Over Mobile Phone) is a text message-based smoking cessation service. STOMP sends smokers trying to quit a series of customized text messages on their mobile phones over a 26 week period to help them quit smoking. STOMP is clinically proven and offers providers a new way to help smokers quit by being relatively inexpensive, personalized, and age appropriate. Target users of STOMP include teens, post-cardiac surgery patients, and hard-to-reach groups. It is easily delivered across wide geographic areas, benefiting from the fact that mobile phones are with the person for most of the day. STOMP gives you the ability to provide participants with consistent smoking cessation support through various intervention techniques delivered to their mobile phones, including personalized cessation support; quit tips; smoking facts; craving & slip up support; polls; and a relapse program. STOMP:

- is a clinically-proven program that doubles quit rates
- enables providers to offer intervention via mobile phones
- positions the provider as leader in their field

# SOLUTION

## at a glance

**Fujitsu Carepoint offers:**

- Integrated solutions for long term care management and wound care management, plus a smoking cessation service
- Robust and secure web-based applications accessible via the internet and on mobile devices
- Fully managed end-to-end “software as a service” delivery means minimal up-front costs and no need for in-house IT expertise

**FUJITSU CAREPOINT LTCMS**

Long -term care management solution for residential care, community care, hospice and mental health sectors

Electronic health record, patient care and business management tool configurable for multiple conditions eg Diabetes, CVD, COPD to enable integrated care models

Case planning / care planning including problem, goal, intervention, task management

Manage client demographic details including alerts

Manage care programs including capacity, level of care, wait lists

Assessments, including support for interRAI and other specialist assessment tools

**FUJITSU CAREPOINT MWC**

Wound management solution for acute care and community care providers

Access information to aid in assessing wounds

Access and update wound care visit forms

Take colour digital photos of the wound

Transmit information in real time from the point of care to wound specialists anywhere in the world via a secured mobile connection

Wound specialist accesses the record and prescribes treatment from any location

**FUJITSU CAREPOINT STOMP**

Text message-based smoking cessation service

For public health agencies aimed at the smoking public, for health providers aimed at patients/ clients, for corporate wellness services aimed at employees, for insurers aimed at policy holders

Culturally tailored, personalised cessation support

Various intervention techniques delivered via text message to participants’ mobile phones

Craving & slip-up support, quit tips, relapse program

Clinically-proven program doubles quit rates

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