

Media Release

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**Influential New Zealand primary health provider implements
HSAGlobal's CCMS software**

***Launch of CCMS version 3.0 enables integrated care between primary and
secondary health providers for patients with long term conditions***

Auckland, New Zealand - Health software company HSAGlobal today announced that Mangere Community Health Trust (CHT), an innovative and award-winning primary and community health services provider in Auckland, New Zealand, has selected HSAGlobal's Collaborative Care Management Solution (CCMS). System "go-live" is scheduled for early August to coincide with the opening of the Mangere Bridge Family Health Centre.

HSAGlobal also announced the release of version 3.0, which includes significant architectural, functional and user interface enhancements, giving health providers with a platform for integrated care.

Mangere CHT has embarked on a three-phase CCMS implementation project to improve management of their primary and community services for long-term condition management, including provision of a patient portal to facilitate patient self-management. Phase One of the project involves implementing CCMS, and integrating the solution with their existing physician practice system, MyPractice. This integrated care program is targeted initially at patients with long term conditions who consume a disproportionately high amount of health care resources. These are often the individuals with the highest needs, using the services of multiple providers. Clinical visibility is needed across providers but all too often these patients "fall between the cracks", and continuity of care is lost.

CCMS is an electronic health record and clinical case management system that makes integrated patient information available at the point-of-care via PC, laptop, tablet or mobile devices. CCMS is used by healthcare provider organizations to manage long term conditions and chronic disease, "closing the loop" to link patient, care provider, service manager and funder, wherever they are. CCMS enables healthcare organizations to improve client care while creating clinical and business efficiencies.

According to Mike Lamont, Chairman of Mangere Community Health Trust, "I want the Mangere Integrated Family Health Centre to demonstrate best practice for our patient population. Implementing CCMS will allow us to transform how we manage long term conditions and chronic disease. Initially we will integrate CCMS with our existing physician practice system MyPractice for our Centre users. Quickly we then plan to extend CCMS use to our community-based, mobile workers and then to patients themselves. Ultimately, we will have a single integrated solution for long term condition patients across the continuum of care, incorporating our hospital provider."

Matt Hector-Taylor, President and Chief Executive Officer of HSAGlobal adds, "Mangere CHT is taking an innovative yet practical, phased approach to better manage the patient journey. The backbone of CCMS is a shared, multi-disciplinary care plan – this will provide Mangere CHT with an IT framework to enable integrated care between their primary care-based multi-disciplinary care team and hospital providers."

Ashwin Patel, Chief Executive Officer of MyPractice, says, “We are providing seamless information flows for GPs needing rich, encounter-based information and the ability to manage patients with long-term conditions and then enabling access to the same information for other care providers wherever they are. It is only one more step for hospital providers to be part of an integrated record along the continuum. The collaboration in this project between vendors and clinical service providers shows us how we need to work together if we are going to meet the challenges for health service provision in the future.”

About CCMS

CCMS features the following clinical and business functions: registration, RADT management, program and capacity management, rules-based user-configurable assessments and alerts, specialist assessments including interRAI and Mobile Wound Care, case planning / care planning, case delivery management, measurements and results, medications administration, case / clinical notes, analysis / reporting, and the optional CCMS Patient Portal module. Version 3.0 adds diagnosis management, concurrency handling of assessment, referral and patient info, plus new views and various workflow enhancements.

In Canada, telecommunications leader TELUS is the exclusive service provider for HSAGlobal. TELUS manages the hosting of CCMS, along with all infrastructure including devices, network, platform, and billing. TELUS is uniquely positioned in ICT to enable a true transformation of healthcare in Canada.

In Australia, Fujitsu is the exclusive service provider for HSAGlobal. Fujitsu delivers the software as a service, including all data centre services, support desk and Microsoft applications. As the third largest ICT Company in the Australian and New Zealand marketplace, Fujitsu is uniquely positioned to provide fully managed, end-to-end healthcare information systems and services that will improve patient outcomes and accelerate business returns. Australia is one of four countries on Fujitsu’s global health steering committee.

In Singapore, HSAGlobal’s exclusive service provider is SingTel. SingTel is Asia’s leading communications group with a network of 37 offices in 19 countries and territories throughout Asia Pacific, Europe and the United States.

CCMS is offered through the hosted Software-as-a-Service (SaaS) model for a monthly subscription fee. The SaaS model eliminates the need for heavy upfront capital investments and high on-going maintenance costs, making it a very attractive proposition for both large and small healthcare providers. As a mobile solution, it is ideal for the treatment of home-bound clients and the elderly.

About HSAGlobal

HSAGlobal builds and distributes healthcare software for integrated care and long term condition management. Our products address the needs of providers and clients in the home & community care, long term & aged care, mental healthcare, chronic care, and corporate wellness sectors. HSAGlobal conducts business in New Zealand, Australia, Canada and Singapore, with staff and Service Provider partners in each country. HSAGlobal also has customers in the United States. Corporate headquarters and research & development are based in Auckland, New Zealand. For more information, please visit www.hsaglobal.net

About Mangere Community Health Trust

Mangere Community Health Trust's services are designed to improve the health and well-being of the people of Mangere, Auckland, New Zealand. The Mangere Community Health Trust was formed in 1992 and together with its sister organisation, the Mangere Health Resources Trust, forms an important part in the management and delivery of health services in Mangere. These services include chronic care management, retinal screening, cervical screening, immunisations, xray, tattoo removal, antenatal smoking services, mental health and nutrition service. For more information, please visit www.mangerehealth.org.nz

About Mangere Integrated Family Health Centre

The Mangere Community Health Trust is establishing a new general practice at Mangere Bridge which will be a 'state of the art' teaching practice for both medical and nursing students. Apart from a new web-enabled clinical information system which will include patient portals and patient ability to make appointments, the new practice will use all new point-of-care laboratory testing. This will be of immense benefit to patients and clinicians as results will be known immediately, making diagnosis faster and treatment more exact.

The Trust is also in the final stages of planning for a new \$8.5 Million integrated medical facility on its health campus at the Mangere Town Centre. Apart from general practitioner services it will have a range of other health care providers including accident and emergency services; the Trusts own imaging department; mental health and services provider by the Counties Manukau District Health Board.

About MyPractice

My Practice enables hundreds of General Practitioners, Midwives, Nurses, Allied Health Workers and specialists to deliver high quality clinical care and excellent service to their patients throughout New Zealand. Their Practice Management System integrates appointments scheduling with managed workflows and billing, clinical recording keeping with smart decision support and electronic communication with other health workers. My Practice Ltd is NZ-owned and operated by a dedicated team that has delivered primary care computing since 1994. For more information please visit www.myppractice.co.nz

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